

Dialer and contacts specifications for sprint 1

HTML 5 project

V1.0

Author: Ayman Maat

Date: 19.06.2012

Purpose of document

Document detailing UI specifications for the dialer and contacts sections of the HTML5 project sprint 1

Version control

[illegible]

Release note

Wireframe pack lives in:

TF Dropbox : OWD_UX_Working/THE NEW WORLD/02_Sprints/3_Contacts_Messages/1_Interaction/wireframes/04 dialer and contacts
Mozilla Dropbox : OWD_Moz_share/Mozilla/App Communications
Jira : Open Web Device / OWD-1380
Mozilla's wiki : <https://wiki.mozilla.org/Gaia/Contacts>
<https://wiki.mozilla.org/Gaia/Dialer>

new wireframes

- keypad
- call
- call status bar
- call muted
- incoming call
- incall keypad
- call log
- call log edit mode
- contact list
- contact list searching
- contact list search results
- add contact
- add photo
- edit insert field
- add phone number / add email address
- phone number field tag
- email field tag
- contact detail
- unknown contact detail
- contact detail edit mode
- contact log delete all communications confirmation

updated wireframes

- none

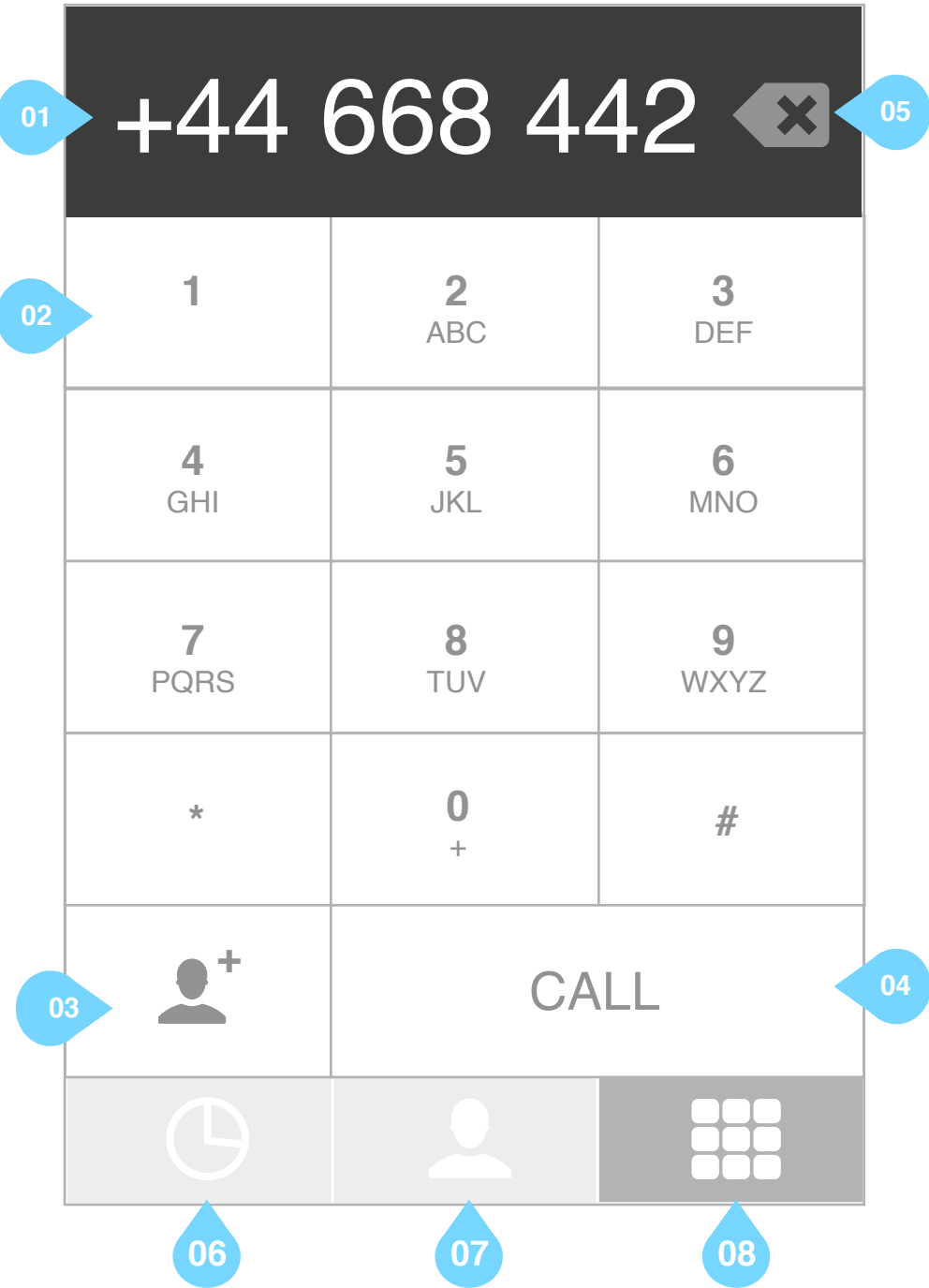
deleted wireframes

- none

Table of Contents

keypad	5
call	6
call status bar	7
call muted	8
incoming call	9
incall keypad	10
call log	11
call log edit mode	12
contact list	13
contact list searching	14
contact list search results	15
add contact	16
add photo	17
edit insert field	18
add phone number / add email address	19
phone number field tag	20
email field tag	21
contact detail	22
unknown contact detail	23
contact detail edit mode	24
contact log delete all communications confirmation	25

HTML 5 Project : Dialer and Contacts keypad

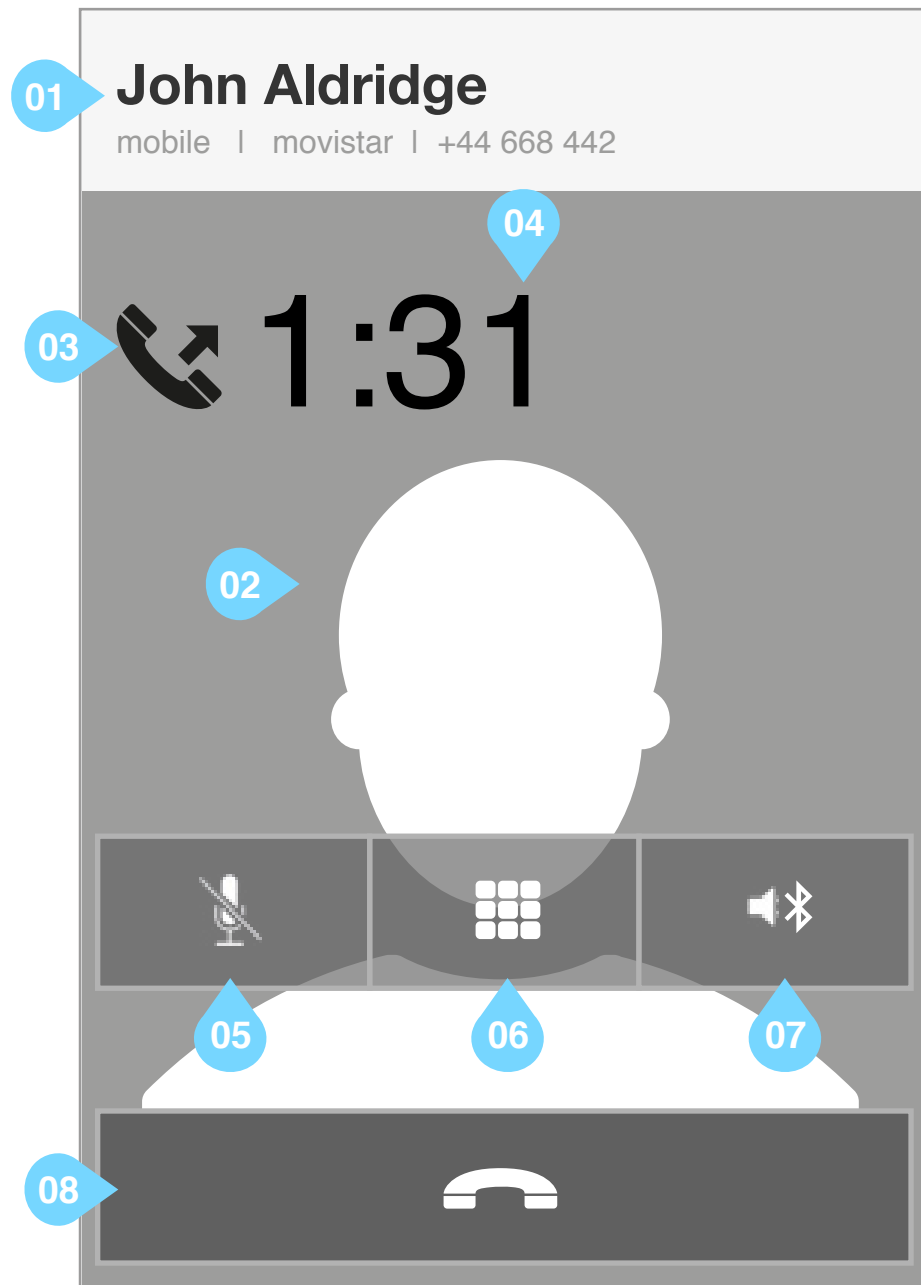


Wireframe illustrating content that is contained under the dialer tab

annotation

- 01 Input phone number
- 02 number one button
upon press and hold
calls voicemail
- 03 Add contact button
upon tap
Save the current number on display as a new contact.
- 04 Call button
upon tap
Place a call. Takes user to the in call screen.
- 05 Delete input button
- 06 Opens call log
- 07 Opens contact list
- 08 Opens key pad. As illustrated in this wireframe

HTML 5 Project : Dialer and Contacts call



Wireframe illustrating outgoing call interface during call

N.B. telefonica is looking to whether we are obliged to include conference calling and therefore whether we need to include a contacts button on this screen

annotation

01 name of contact on call and carrier.
- If person being called is not in address book replace name for phone number

02 image of contact as background image

03 icon indicating direction of communication (incoming or out going)

04 duration of call

if call is connect show length of time call has been running

if call is not yet connected display text 'Calling...'

05 mute

upon tap

- microphone is turned off and call is muted

- refer to wireframe: 'call muted'

06 keypad

button remains inactive until the contact answers

upon tap

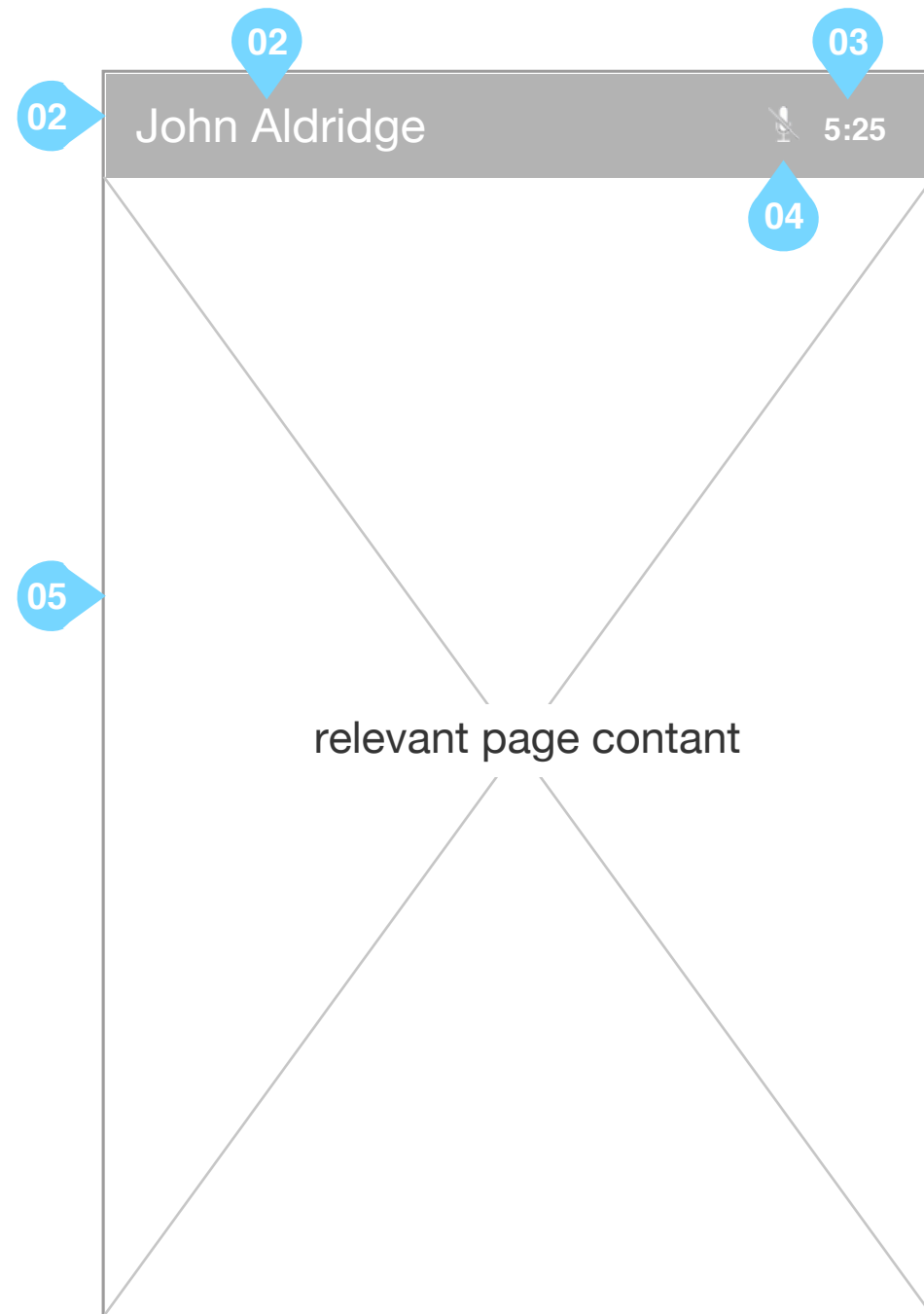
refer to wireframe: 'call status bar'

07 speaker

08 end call button

HTML 5 Project : Dialer and Contacts

call status bar



Wireframe illustrating presentation of screen when call status bar is present

annotation

01 call status bar

upon tap

- returns user back to wireframe: 'call'

02 name of person that user is speaking with.

If person is not in the users contact list then display phone number that user is currently connected to

03 duration of call

04 muted icon

- Only displayed if call is muted.

- If call is not muted. dont display anything

05 page content area

if user has selected keypad (annotation 06 in wireframe 'call')

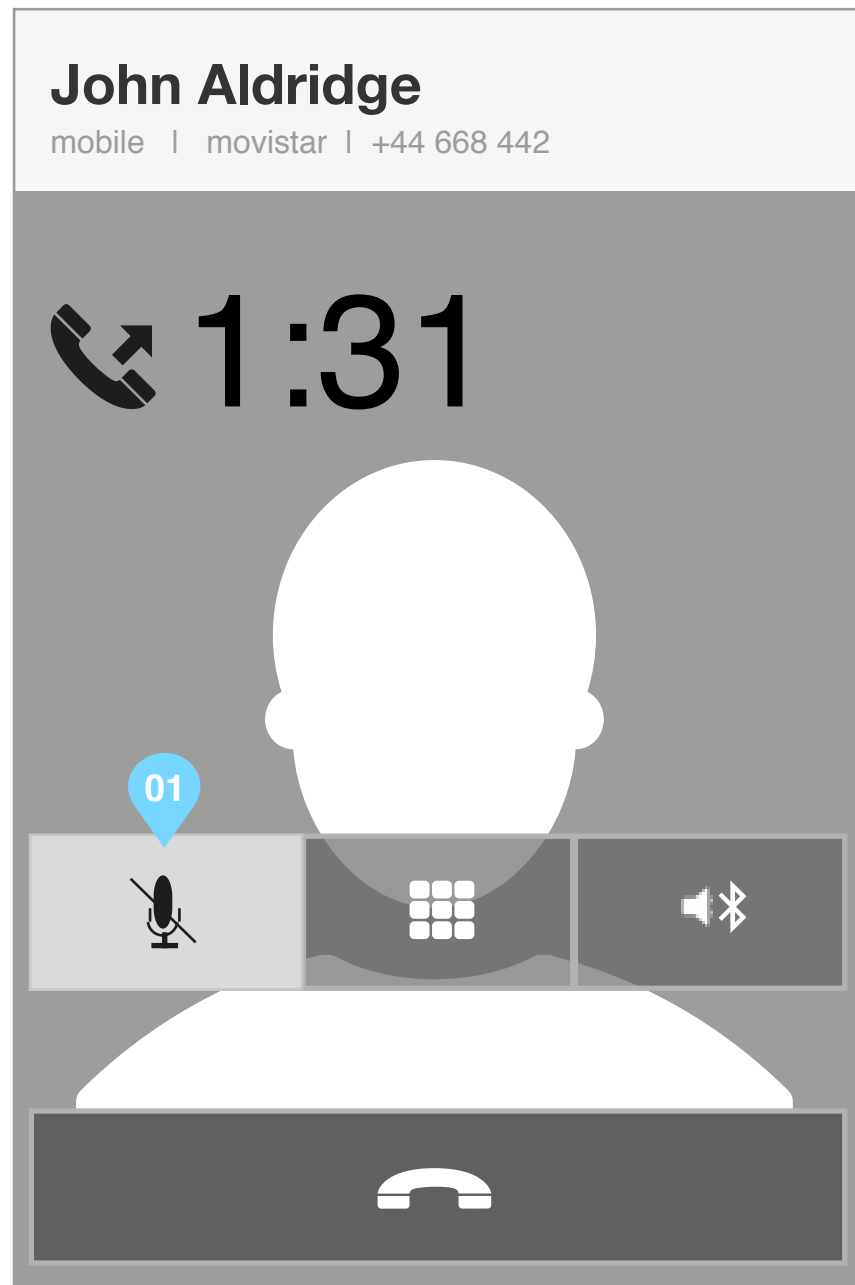
display wireframe 'incall keypad' in page content area

if user has selected 'contact list' (annotation 08 in wireframe 'call')

display wireframe 'contact list : all' in page content area

HTML 5 Project : Dialer and Contacts

call muted



Wireframe illustrating muted call

N.B. telefonica is looking to whether we are obliged to include conference calling and therefore whether we need to include a contacts button on this screen

annotation

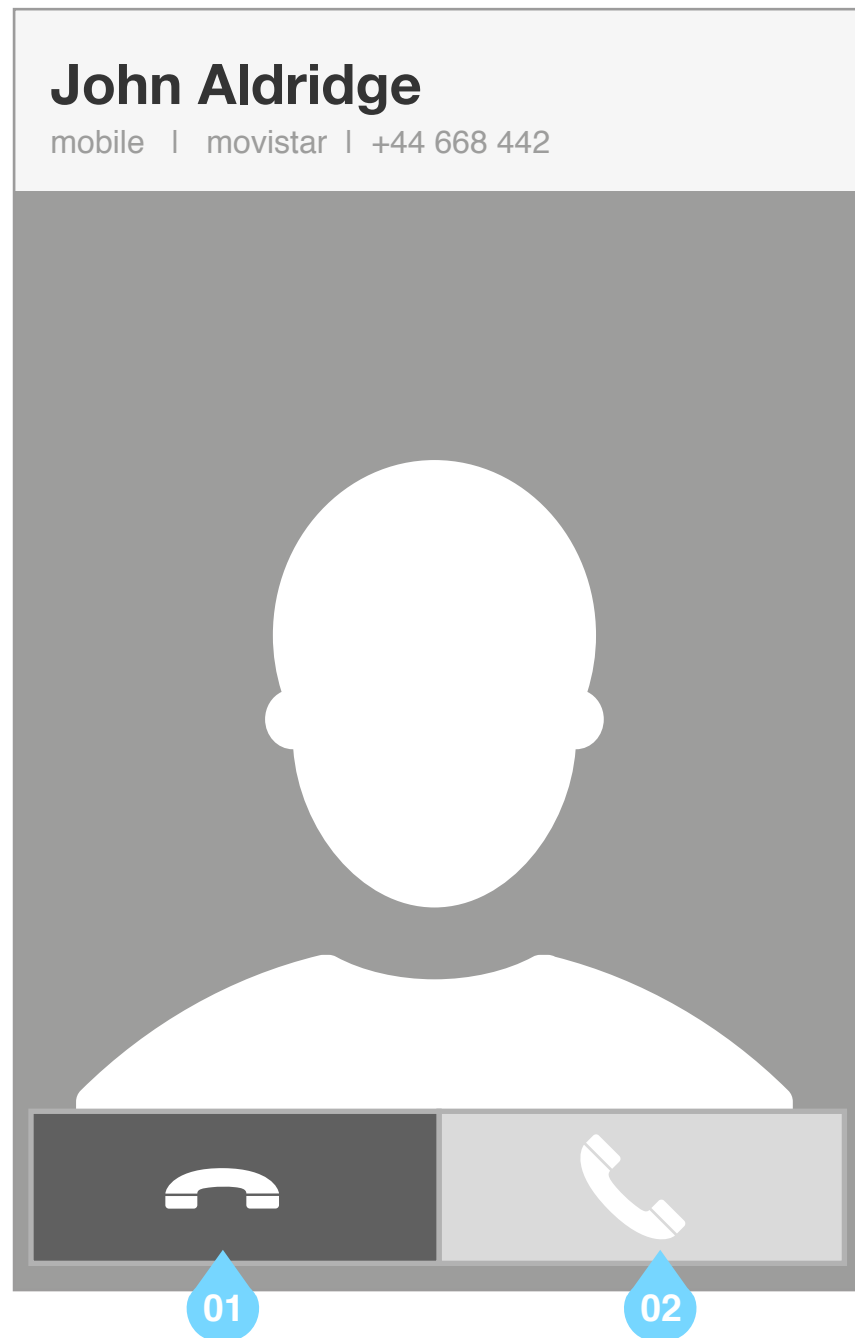
01 mute button indicating that microphone is turned off and call is in muted state

upon tap

- microphone is turned on and call is unmuted
- user returned to wireframe: 'call'

HTML 5 Project : Dialer and Contacts

incoming call



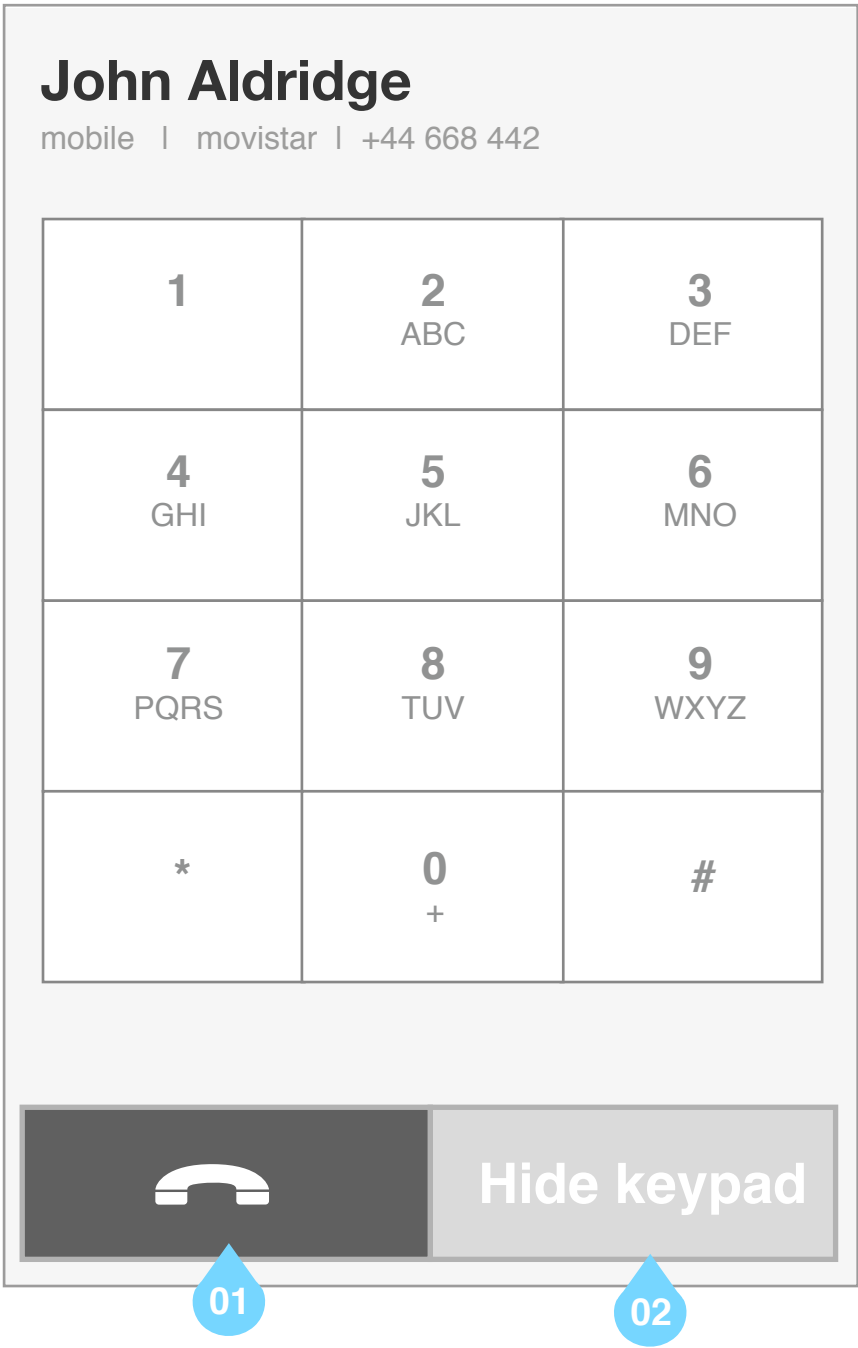
Wireframe illustrating incoming call interface. The incoming call fades out any other audio output

annotation

- 01 decline incoming call
- 02 accept incoming call

HTML 5 Project : Dialer and Contacts

incall keypad

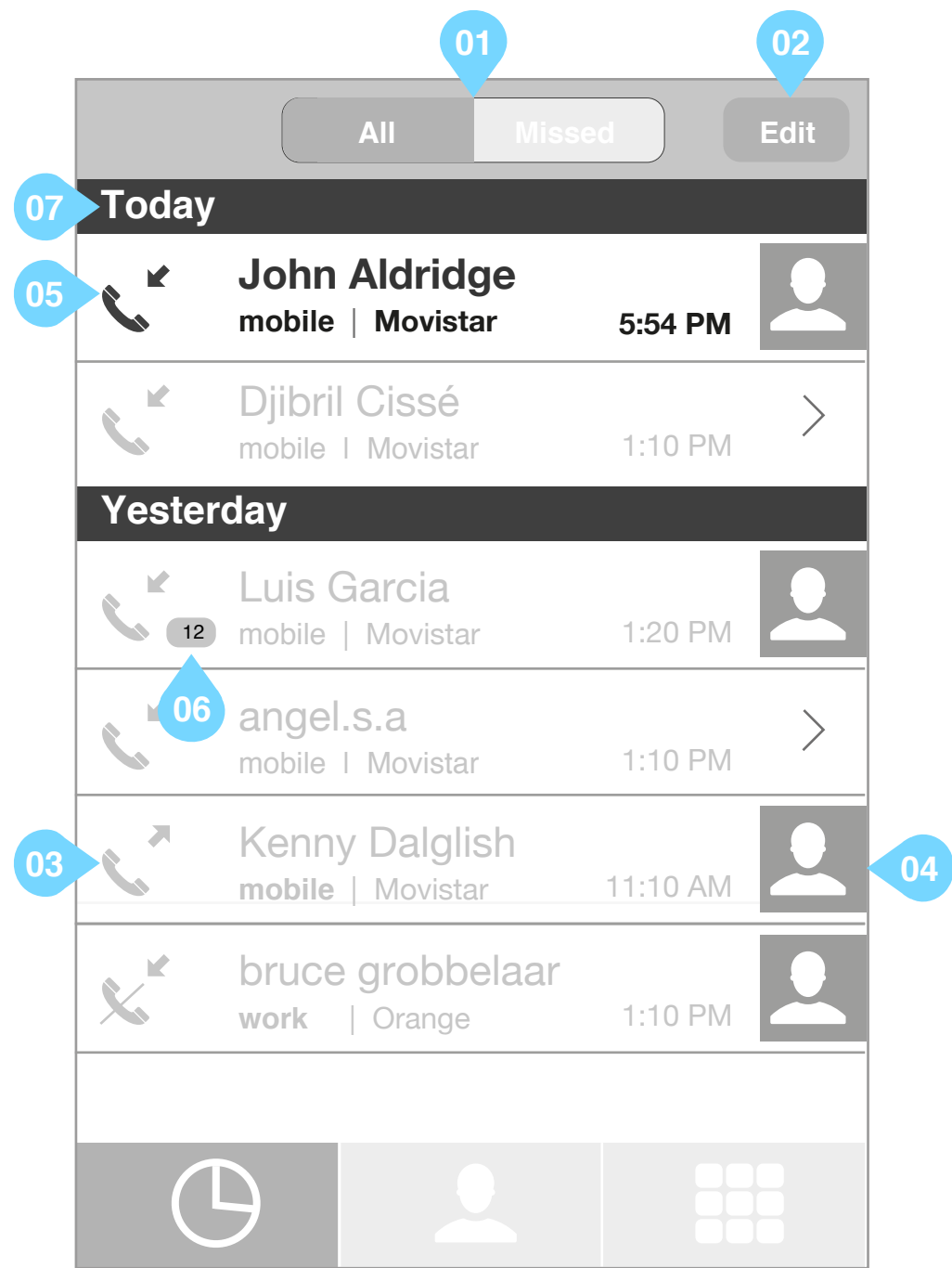


Wireframe illustrating incoming call interface. The incoming call fades out any other audio output

- annotation
- 01 ends the call
 - 02 returns the user back to wireframe: 'call'

HTML 5 Project : Dialer and Contacts

call log



Wireframe illustrating the call log screen. call log contains all incoming, outgoing and missed calls.

Where a contact has had more than one communication with the user using the same channel of communication (e.g. multiple calls from the same phone number) these communications are grouped and the timestamp displayed is that of the last communication made within that grouping.

annotation

01 Filters

upon tap

list is filtered as selected.

02 edit button

upon tap

changes list area to editable mode. refer to wireframe 'call log : edit mode'

03 Timestamp / Image of Contact

upon tap

if user is taken to the contacts profile

04 Mode of communication icon, Contact Name and Carrier

upon tap

call the contact using the same phone number that is associated to the selected module. refer to wireframe 'call'

05 highlight new content in list

06 indication of number of items in a group of communications

07 time labelling

Time labels are:

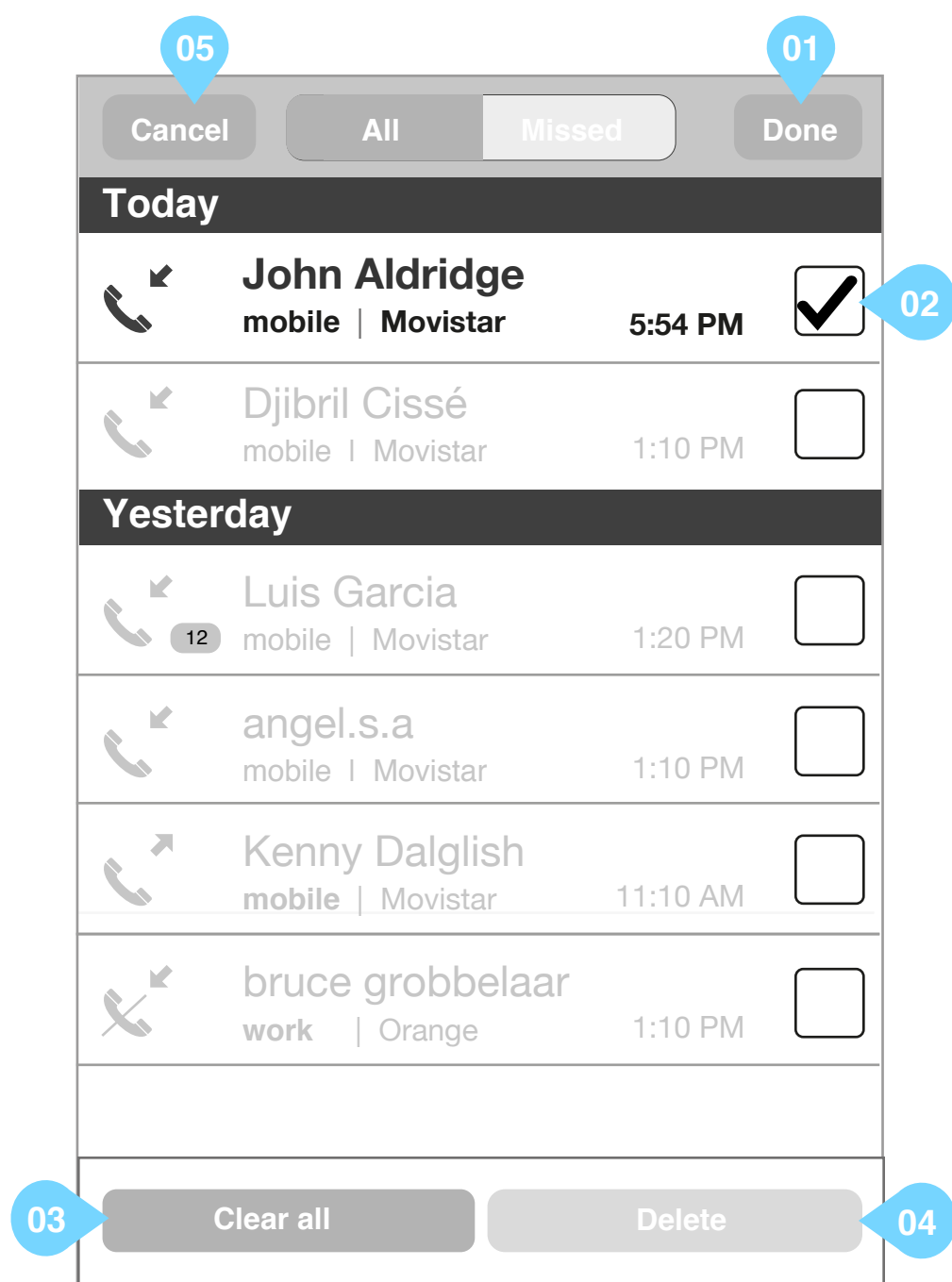
- Today
- Yesterday
- Then list the next four days by name
- Then list the rest of the days by date format (d/m/yy)

So if we were working from today it would read:

- Today
- Yesterday
- Sunday
- Saturday
- Friday
- Thursday
- 6/4/12

HTML 5 Project : Dialer and Contacts

call log edit mode



Wireframe illustrating the call log in edit mode.

annotation

01 done button

upon tap

- any edits to the call log are committed
 - editable mode is exited and the user is returned to the call log view
 - label of button changes to 'edit'
- refer to wireframe 'call log'

02 checkbox to select a message to delete

upon tap

checkboxes become ticked

03 clear all messages button

upon tap

dialogue to confirm deletion of all messages from selected contact is opened. refer to wireframe 'profile : timeline delete all communications confirmation'

04 delete selected messages button

upon tap

deletes all selected messages

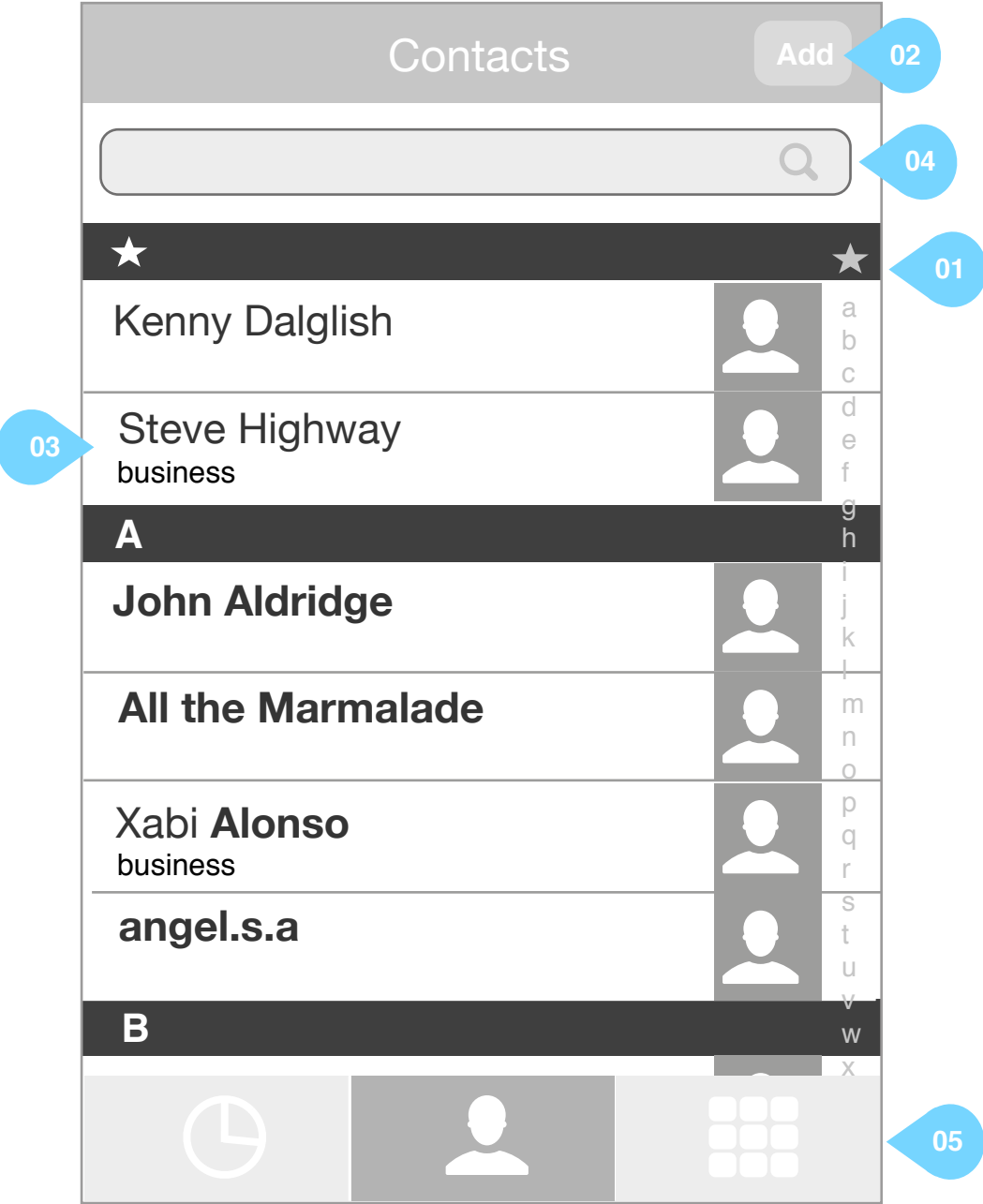
05 cancel button

upon tap

- any edits to the call log are disgarded
 - editable mode is exited and the user is returned to the call log view
 - label of 'Done' button changes to 'edit'
 - Cancel button disappears
- refer to wireframe 'call log'

HTML 5 Project : Dialer and Contacts

contact list



Wireframe illustrating content the contact list tab:

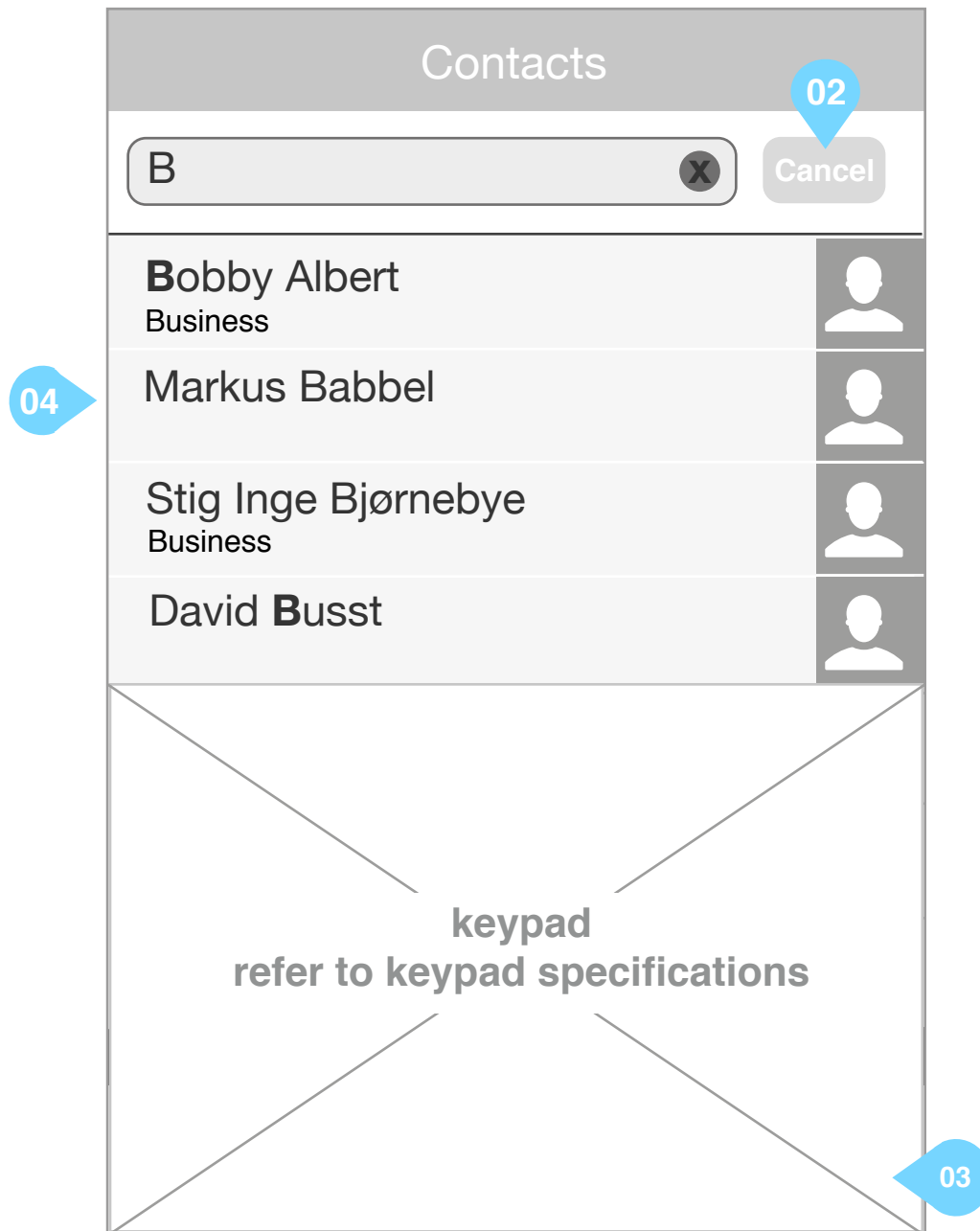
annotation

- 01 vertical index
 - upon taptakes the user to the position in the contacts list starting with the selected letter
- 02 Add contact
 - upon tapTakes user to the new contact screen
- 03 Contact module including content of 'business' field if used
 - upon tapTakes user to contact detail information. refer to wireframe 'contact detail'
- 04 search facility allowing the user to search for a contact within the contacts list
 - upon tapTakes user to search screen. refer to wireframe 'contact list search'
- 05 Soft keys

If conact list is lauched from contact app icon do not display

HTML 5 Project : Dialer and Contacts

contact list searching



Wireframe illustrating search functionality in the contact list

annotation

01 call to action to delete content of textfield

upon tap

- content of text field is cleared
- displayed results are reset

02 cancel button

upon tap

- search function is exited and user is returned to wireframe 'contact list : all'

03 Search button on keyboard

upon tap

- Keyboard closes. User is presented with wireframe 'contact list : search results'

04 List of search results

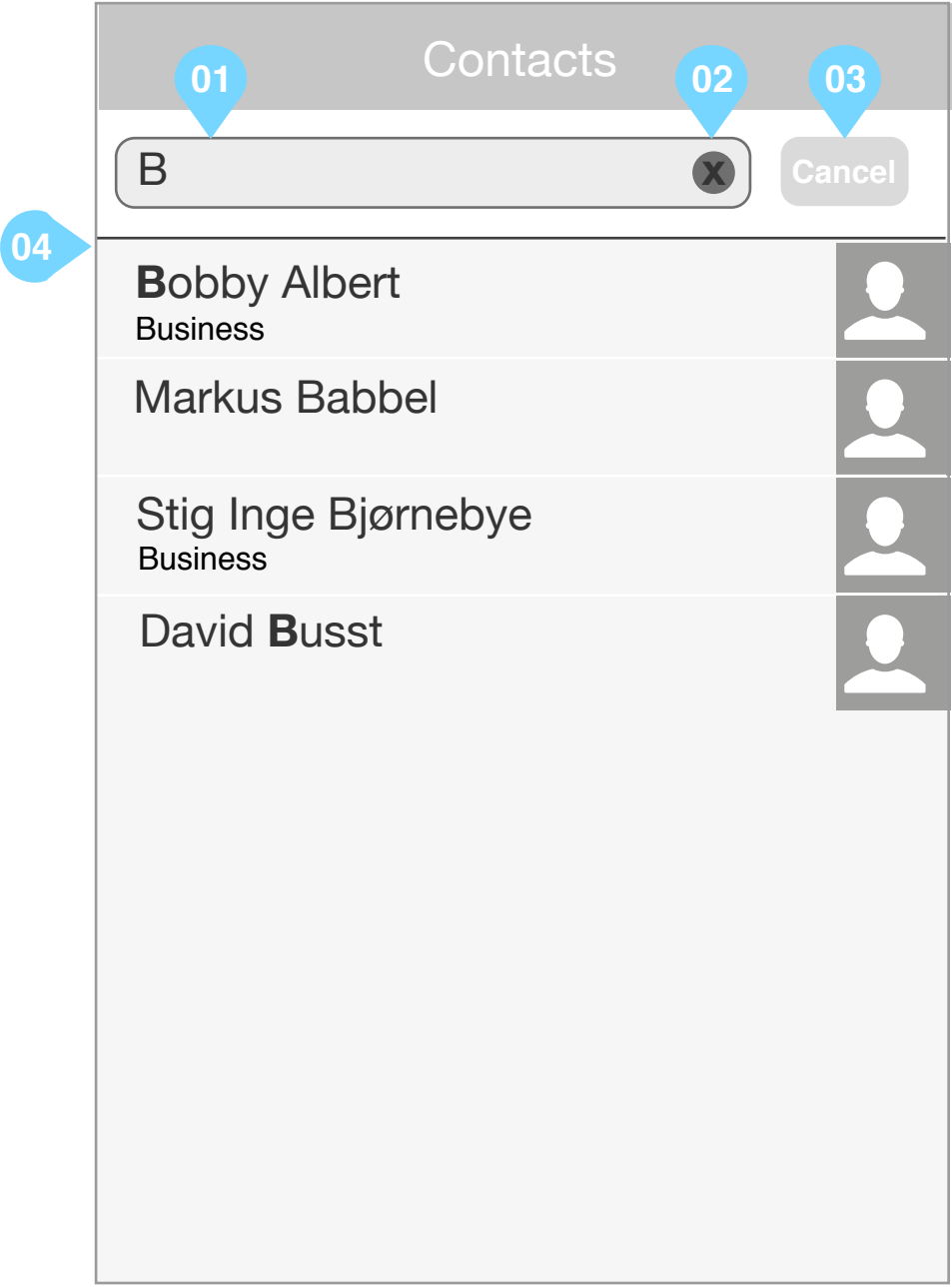
Each contact module includes name of contact and content of 'business' field if used

upon tap

- Keyboard closes. User is presented with wireframe 'contact list : search results'

HTML 5 Project : Dialer and Contacts

contact list search results



Wireframe illustrating search results in the contacts list. The user can drill into the profiles and communications behind the displayed results

annotation

01 search criteria in textfield

upon tap

- keyboard is displayed again
- search criteria is maintained in textfield

02 call to action to delete content of textfield

upon tap

- keyboard is displayed again
- content of textfield is cleared

03 cancel button

upon tap

- search function is exited and user is returned to wireframe 'contact list : all'

04 Contact module includes name of contact and content of 'business' field if used same behaviour as detailed in wireframe : 'contact list : all'

HTML 5 Project : Dialer and Contacts

add contact

The wireframe shows a mobile app interface for adding a new contact. At the top is a header bar with a 'Cancel' button (01), the title 'add contact', and a 'Done' button (02). Below the header is a form with several fields: 'Name' (04), 'Surname', 'Company Name', and a 'Phone' field with a dropdown menu (05) currently set to 'Mobile'. To the left of the 'Name' and 'Surname' fields is an 'add photo' button (03). Below the 'Phone' field is a '+ Assign ringtone' button (09). Below that is an 'Email' field with a dropdown menu (06) currently set to 'Personal'. At the bottom are two buttons: '+ Add address' (07) and '+ Add notes' (08). The entire form is enclosed in a light gray border.

Wireframe illustrating the interface through which the user can add a new contact

annotation

- 01 **back button**
upon tap
 - any edits to the contact are discarded
 - user is returned to contact list interface. refer to wireframe 'contact list : all'
- 02 **done button**
upon tap
 - any edits to the contact are committed
 - user is returned to contact list interface. refer to wireframe 'contact list : all'
- 03 **call to action to add photo**
upon tap
 - user taken to wireframe 'add photo'
- 04 **call to action to edit insert field**
upon tap
 - user taken to wireframe 'edit phone number'
- 05 **call to action to change mobile field tag**
upon tap
 - user taken to wireframe 'phone number field tag'
- 06 **call to action to change personal field tag**
upon tap
 - user taken to wireframe 'mail field tag'
- 07 **call to action to add address insert field**
upon tap
 - user taken to wireframe 'contact detail'
- 08 **call to action to add a notes insert field**
upon tap
 - user taken to wireframe 'contact detail'
- 09 **assign ringtone**
upon tap
 - opens up listing of ring tones

HTML 5 Project : Dialer and Contacts

add photo

Cancel add contact Done

add photo

Name

Surname

Company ▼ Name

Mobile ▼ Phone

Notes (carrier...)

Personal ▼ Email

Add photo

01 Take photo

02 Choose photo from album

03 Cancel

Wireframe illustrating the add photo dialogue

annotation

- 01 call to action to take photo
 - upon tap
 - launches camera app
- 02 call to action to select existing photo from album
 - upon tap
 - launches gallery app
- 03 Cancel button
 - upon tap
 - closes add photo dialogue
 - user is returned to the ad contact interface. refer to wireframe 'contact list : add contact'

HTML 5 Project : Dialer and Contacts

edit insert field

The wireframe shows a mobile app interface for adding a contact. At the top is a header bar with a 'Cancel' button (01), the title 'add contact', and a 'Done' button (02). Below the header is a form with several fields. On the left is a square 'add photo' button. To its right is a text field containing 'john' (03). Below that is another text field containing 'aldri' with a delete icon (04) to its right. Further down is a 'Company Name' field. Below that is a section with a 'Mobile' dropdown and a 'Phone' field, and a 'Notes (carrier...)' field. At the bottom is a 'Personal' dropdown and an 'Email' field. A large area at the bottom is labeled 'keypad refer to keypad specifications'.

Wireframe illustrating the interface through which the user can add a new contact

annotation

- 01 cancel button
 - upon tap
 - any edits to the contact are discarded
 - user is returned to contact list interface. refer to wireframe 'contact list'
- 02 done button
 - upon tap
 - any edits to the contact are committed
 - user is returned to contact list interface. refer to wireframe 'contact list'
- 03 Edit insert field
 - upon tap
 - focus on the field, display keyboard.
- 04 call to action to delete the information on the field
 - upon tap
 - delete all the characters inserted inside the field

HTML 5 Project : Dialer and Contacts

add phone number / add email address

The wireframe shows a mobile app interface for adding a contact. At the top is a header bar with a 'Cancel' button (01), the title 'add contact', and a 'Done' button (02). Below the header is a form with several sections. The first section has an 'add photo' button and two text fields containing 'john' and 'aldrige'. The second section is labeled 'Company Name'. The third section has a 'Mobile' dropdown and a text field with '662 662 622' (03), with a 'Vivo' label below it. The fourth section has a 'Mobile' dropdown and a text field with 'add phone' (04), with 'Notes (carrier...)' below it. The fifth section has a 'Personal' dropdown and a text field with 'calorci@gmail.com' (05). The sixth section has a 'Personal' dropdown and a text field with 'add email' (06). At the bottom is a button labeled '+ Add address'.

Wireframe illustrating the interface through which the user can add a new contact

annotation

- 01 **back button**
upon tap
 - any edits to the contact are discarded
 - user is returned to contact list interface. refer to wireframe 'contact list'
- 02 **done button**
upon tap
 - any edits to the contact are committed
 - user is returned to contact list interface. refer to wireframe 'contact list'
- 03 **Full insert field**
 - user may have more than one phonenumber.**upon tap**
 - focus on the end of the field.
- 04 **call to action to add another phone number field**
appears as soon as first phone number field is edited
- 05 **full insert field**
upon tap
 - focus on the end of the field
- 06 **call to action to add another email field**
appears as soon as first phone number field is edited

HTML 5 Project : Dialer and Contacts

phone number field tag

The wireframe shows a mobile app interface for editing a contact. At the top is a grey header bar with a 'Cancel' button on the left and the word 'Lable' (likely a typo for 'Label') in the center. Below the header is a list of phone number fields. Each field has a checkmark icon on the left and a text label on the right. The fields are: 'Default number', 'mobile', 'Home', 'work', 'personal', 'Fax home', 'Fax office', 'Other fax', 'Another', and 'Custom tag'. A blue callout bubble with the number '01' points to the 'Cancel' button. A blue callout bubble with the number '02' points to the checkmark icon of the 'Default number' field. A blue callout bubble with the number '03' points to the 'Custom tag' field.

Wireframe illustrating the interface through which the user can add a new contact

annotation

- 01 back button
upon tap
- any edits to the contact are discarded
- user is returned to contact list interface. refer to wireframe 'contact list : all'
- 02 call to action to change default number

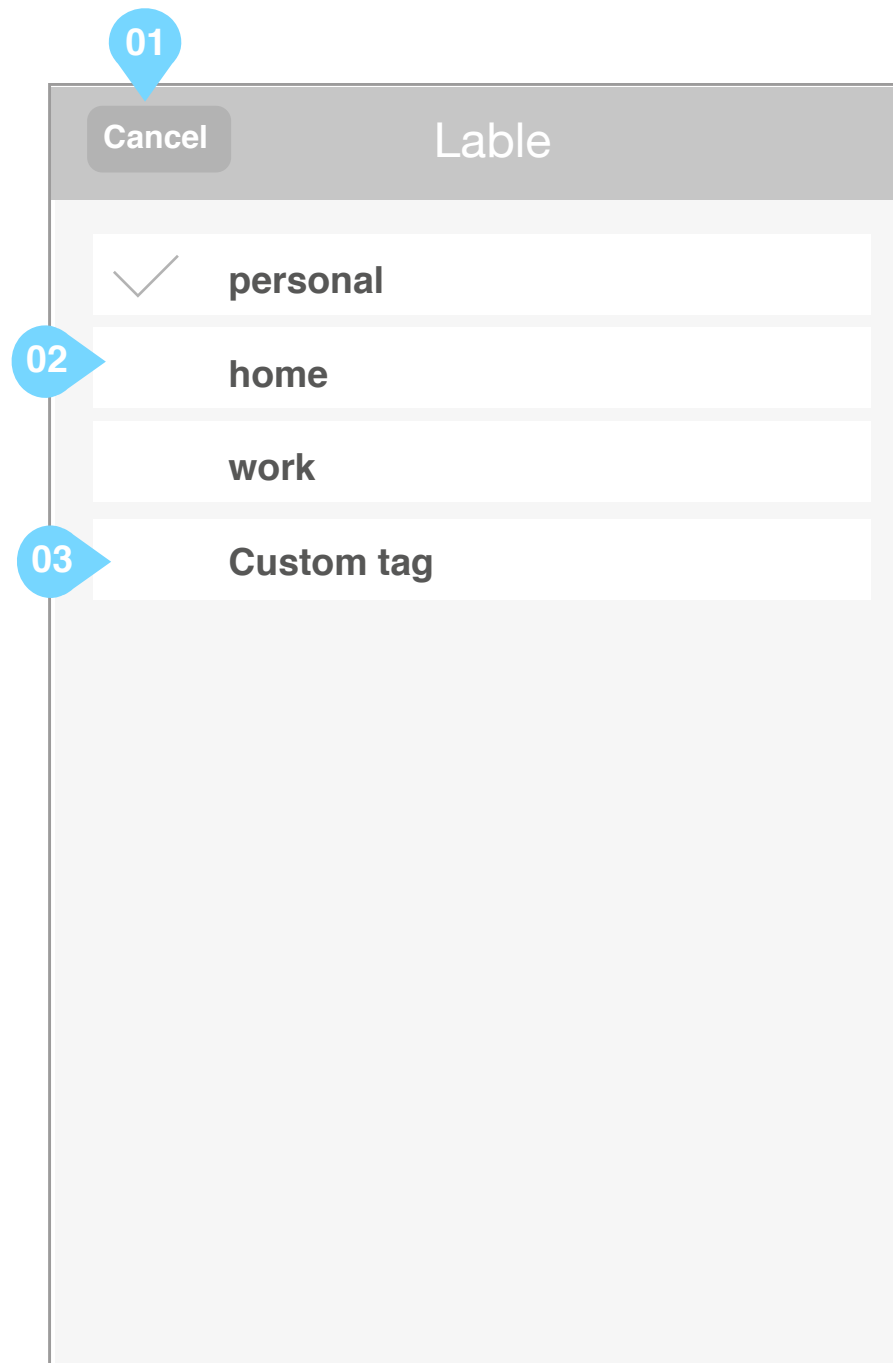
In case there's more than one phone number/ email, the user will see a default number /email field tag. In order to change the default number, he will have to select another number and add a default field tag.

upon tap
Select as default number/ email.

- 03 call to action to add a custom field tag
upon tap
user taken to a screen with an editable single field.

HTML 5 Project : Dialer and Contacts

email field tag



Wireframe illustrating the interface through which the user can add a new contact

annotation

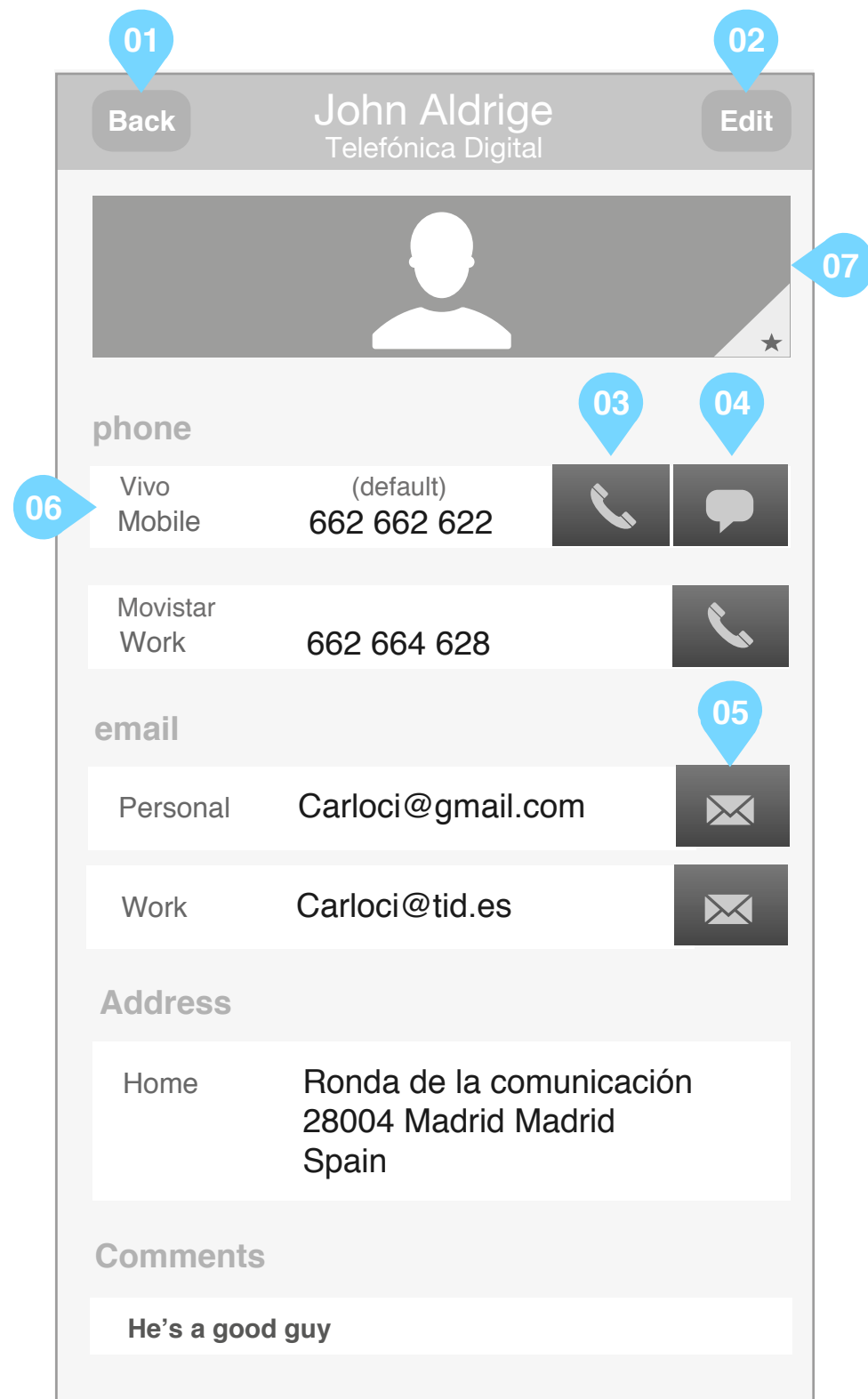
- 01 **back button**
upon tap
 - any edits to the contact are discarded
 - user is returned to contact list interface. refer to wireframe 'contact list : all'
- 02 **call to action to change field tag**
upon tap

The name tag is selected, user taken to previous screen with field tag updated.
- 03 **call to action to add a custom field tag**
upon tap

user taken to a screen with an editable single field.

HTML 5 Project : Dialer and Contacts

contact detail



Wireframe illustrating content that is contained under the Contact Detail tab within a contacts profile.

annotation

01 back button

upon tap

user is returned to the view that they accessed the contacts profile from

02 edit button

upon tap

- changes the contact detail area to editable mode.

- label of button changes to 'done'

refer to wireframe 'contact list: edit full contact'

03 call to action to phone the contact using the associated phone number

upon tap

dials associated phone number

04 call to action to send an SMS to the associated number

upon tap

if existing SMS conversation already exists:

- go to existing message thread. refer to wireframe 'SMS : message thread'

if there is no existing SMS conversation already existing:

- go to new message composer with the 'TO' field prepopulated with the contacts name. refer to wireframe 'SMS : new message composer'

05 call to action to send an email to the associated email address

upon tap

Email composer is launched with contacts email address prepopulated in the 'To' field.

06 instance of communication channel

- the communication channel at the top of the list represents the users primary mode of communication with the contact for the given genre of communication

07 Add to favourites button

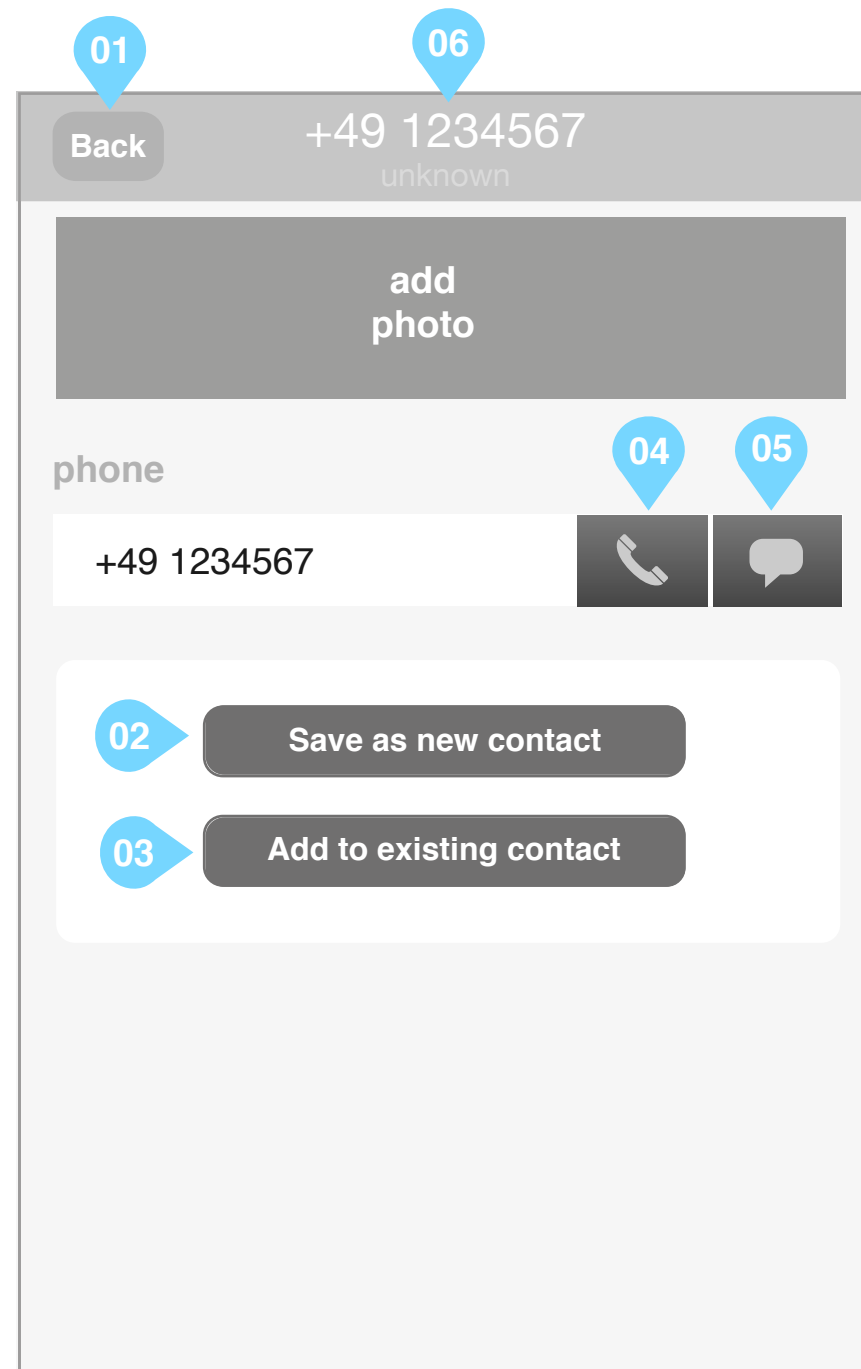
upon tap

- Selected contact is added to the users favourites list within contacts

- Button changes from inactive to active state.

HTML 5 Project : Dialer and Contacts

unknown contact detail



Wireframe illustrating Contact Detail tab within the profile of an unknown contact. An unknown contact is one that has had communication with the end user, but is not listed in the contacts list

annotation

01 back button

upon tap

user is returned to the view that they accessed the unknown contacts profile from

02 save new contact as button

upon tap

- converts the unknown contact profile detail into edit mode. refer to wireframe: 'contact list : add contact'

03 add to existing contact button

upon tap

- opens contact list allowing user to add this information to an existing contact. refer to wireframe 'contact list : all'

04 call to action to phone the contact using the associated phone number

upon tap

dials associated phone number

05 call to action to send an SMS to the associated number

upon tap

if existing SMS conversation already exists:

- go to existing message thread. refer to wireframe 'SMS : message thread'

if there is no existing SMS conversation already existing:

- go to new message composer with the 'TO' field prepopulated with the contacts name. refer to wireframe 'SMS : new message composer'

06 If contact is unknown replace name with phone number

HTML 5 Project : Dialer and Contacts

contact detail edit mode

01 Cancel add contact Done

03 Edit

john

aldrige

Company ▼ Telefónica Digital -

(default) Mobile ▼ 662 662 622 -

Vivo

Work ▼ 662 664 628 -

Movistar

Mobile ▼ add phone

Notes (carrier...)

Personal ▼ calorci@gmail.com -

Work ▼ calorci@tid.es -

Personal ▼ add email

Work ▼ Ronda comunicación

28004 Madrid -

Madrid Spain

+ Add another address

He's a good guy -

+ Add more notes

05 Delete contact

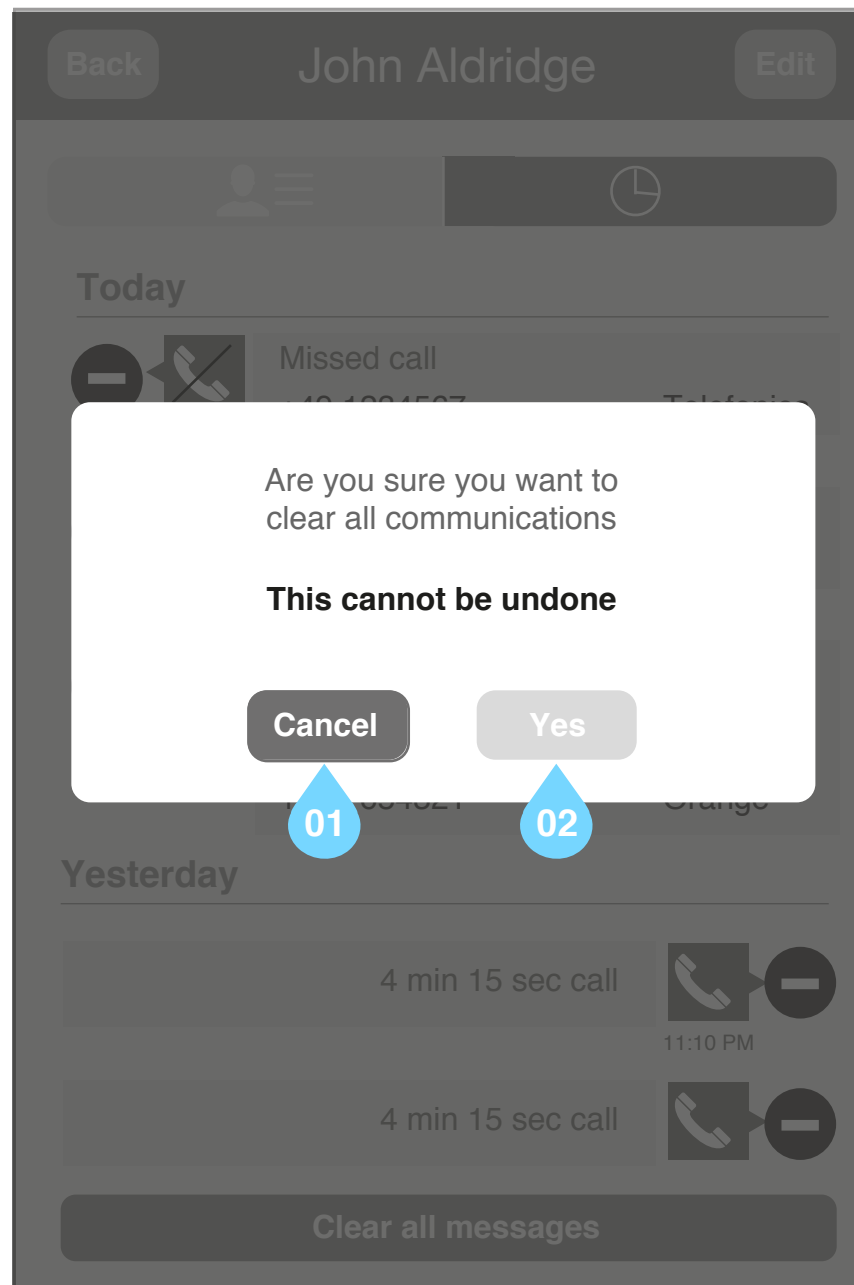
Wireframe illustrating the interface through which the user can add a new contact

annotation

- 01 back button
upon tap
- any edits to the contact are discarded
- user is returned to contact list interface. refer to wireframe 'contact list : all'
- 02 done button
upon tap
- any edits to the contact are committed
- user is returned to contact list interface. refer to wireframe 'contact list : all'
- 03 call to action to a edit photo
upon tap
user taken to wireframe 'contact list : add photo'
- 04 call to action to delete field
upon tap
dialogue to confirm deletion of message is opened. refer to wireframe 'profile : timeline delete individual communication confirmation'
- 05 delete contact button
upon tap
dialogue to confirm deletion of contact from contact list along with and all communications the user has received from the contact is opened.

HTML 5 Project : Dialer and Contacts

contact log delete all communications confirmation



Wireframe illustrating the delete all communications confirmation dialogue.

annotation

01 cancel button

upon tap

- closes delete all communication dialogue
- no communications are deleted
- user is returned to the view delete communication dialogue was launched from

02 confirm button

upon tap

- closes delete all communication dialogue
- all communications with the selected contact are deleted
- user is returned to the contact log tab within a contacts profile with no communications present. refer to wireframe 'contact log no communications'

Thank you

Ayman Maat
aymanmaat@hotmail.com